

Flight E-ticket

Flight Itinerary

Order ID : 87368207



Show your **E-ticket** and valid ID upon Check-In



Check-in at least 90 minutes before departure



Time shown are at local airport time

Departure Flight | Thursday, 28 November 2019



LION
JT 771

28 November 2019

06:15
Manado (MDC)

Sam Ratulangi



3h 10m

28 November 2019

08:25
Jakarta - Cengkareng (CGK)

Soekarno Hatta

28 November 2019



LION
JT 688

28 November 2019

11:10
Jakarta - Cengkareng (CGK)

Soekarno Hatta



1h 30m

28 November 2019

12:40
Pontianak (PNK)

Supadio

Transit in Jakarta(CGK) 2h 45m

Passenger Details

No.	Passengers	Ticket Type	Ticket Number	Flight Number	Facilities (Baggage, Meals)
1	Mr. Natanael Costea	adult	9902135689063	JT 771	0kg
		adult	9902135689063	JT 688	0kg



Terms & Condition Airlines

Important Notes :

- Please arrive at the terminal at least 90 minutes before departure time for domestic flight or 2 hours for international flight.
- Check-in counter will be closed 45 minutes before departure time.
- Please arrive at the departure gate at least 30 minutes before departure time.
- For all departures terminal information can contact the concerned airline call center when an error information is not the responsibility tiket.com
- For information on free baggage received, you can contact the airline call center in question
- Passengers are only allowed to carry luggage 1 (one) coli with a maximum weight of 7 (seven) kg, with a maximum dimension of 40 cm x 30 cm x 20 cm and one bag of personal belongings for the purpose of the trip (personal item). Receipt of luggage in the cabin is adjusted to the availability of luggage storage on the head of the passenger. Limited storage is also available under the front seat. If there is no place available to store luggage in the cabin, it will be withdrawn and loaded with luggage in the luggage room in accordance with flight safety regulations.
- For overseas flights, the identity of the passport validity period should be more than 6 months
- Silakan merujuk pada Syarat dan Ketentuan dari Lion Air untuk informasi lebih lanjut. Penumpang/pemegang tiket ini tunduk pada syarat dan ketentuan penerbangan yang ditetapkan oleh Lion Air.

Refund Policy and Itinerary Changes Policy :

- For cancellation, customer can contact Tiket.com customer care at 0804 1500 878 or email to cs@tiket.com.
- If customer is cancelling from Lion Air Call Center, customer has to reconfirm the cancellation details to Tiket.com customer care by stating:
 - Passenger name.
 - Order ID/Booking Code.
 - Refund percentage that is received from Lion Air.
 - Bank account information to be refunded and the name of the bank account holder.
 - For credit card transaction, please state the last 4 digits of the card number and the credit card type (VISA / MASTERCARD).
- Refund process will take approximately 2-3 months, starting when the cancellation application is received by Tiket.com customer service.
- The percentage of the cost of cancellation and No Show by Lion Air:
 - Provisions refund for the whole Economy Class and Business Class Cancellation over 72 hours of charge CF of 25% of the Base Fare, cancellation under 72 hours to 4 hours before departure charge CF of 50% of the Base Fare, and cancellation less than 4 hours before CF departure charge of 90% of the base fare + taxes. In accordance with the decision of Lion Air and No extra charges from Tiket.com
 - For conditions force (force majeure) as an example: natural disasters, which caused the passenger to request a refund of air transport services (refund ticket) then can be returned 90% of the basic price (basic fare)
- To make changes on the itinerary or passenger information, customer can directly contact Lion Air Call Center at 021-6379 8000 and will be charged an administration fee stated by Lion Air.
- Customers who have web check-in only get 10% refund and do not follow the normal refund regulation.